



(RMA) RETURN MATERIAL AUTHORIZATION OPTIONS GUIDE

All returns must be approved in advance with a reference RMA number assigned.
Indicate the RMA# on the package or paperwork and return to the address above.
RMA pricing will vary with the type of product, repair and optional calibration certifications.
All repair work is warranted for a period of 1 year.
Refer to Ohio Semitronics, Inc. terms and Conditions Form TC-R4 for information covering
Returned Goods and Original Purchase Warranties.

RMA OPTIONS:

- 1) Calibration check.**
- 2) Repair and calibration.**
- 3) Calibration (or Repair/calibration) with certification options below:**

A-7003-01 Certificate of Compliance (C of C).

Includes: Company name, P.O. #, Date, Model(s), Serial number(s).
Document states: It is hereby certified that the above stated models, in the quantities listed, are in full compliance with all applicable requirements and specifications.

Configuration, operation and safety characteristics, of the stated models, have been tested and inspected to verify compliance with published specifications and any additional requirements as specified by the referenced purchase order.

Accuracy of factory test and measurement equipment is established through regular comparisons traceable to recognized national or international measurement standards such as those maintained by the National Institute of Standards and Technology (N.I.S.T.)

Signature: Quality Assurance personnel, Group supervisor, or Dept. Mgr.

A-7003-02 C of C with Documented Traceability.

Includes: All the information and statements listed on above document and traceability to N.I.S.T. provided via equipment and report identification numbers listed on certificate. 1 document per unit/serial number.

Signature: Q.A. Manager.

A-7003-03 C of C with Traceability and Data Points.

Includes: All the information and statements listed on the above document and a 10 point calibration data recorded after the final calibration.

The format and price of the data can vary with the type of equipment and/or customer requirements.

Signature: Quality Assurance Manager.

A-7003-03B/A C of C with Traceability and Data Points.

Includes: All the information and statements listed on the above document with 10 point "As Found" calibration data along with 10 point "As Left" calibration data. The format and price of the data can vary with the type of equipment or the customer requirements.

Signature: Quality Assurance Manager.

A-7003-04 C of C with ISO 17025 Certificate of Calibration.

Includes: Contracted Calibration service provider to provide ISO/IEC 17025:2005 compliance certification for Ohio Semitronics, Inc. products. "As Found" & "As Left" data included.

A-7003-06 C of C with ANSI Z540 certificate of Calibration.

Includes: Contracted Calibration service provider to provide ANSI/NCSL Z540-1-1994 compliance certification for Ohio Semitronics, Inc. products. "As Found" & "As Left" data included.